

# NYeCNews

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## COVID-19 Update from NYeC Executive Director

These are challenging and uncertain times as we deal with this pandemic. Every day I am humbled by the extraordinary work being done on the frontlines in every part of the healthcare sector: our hospitals, our nursing homes, our doctors and nurses, our health-care and home care workers, EMS, pharmacies, and so many more. They are our heroes! Our state and local public health experts are working non-stop and our human services networks are doing everything they can to support our communities. We are in this together and all doing our part.

The health and well-being of every single New Yorker is of the utmost importance to us, and we are doing everything we can to slow the spread of this virus and respond to the needs of our healthcare system. We are continuously finding ways to help. Here are some of the ways the SHIN-NY is being leveraged to support our stakeholders during this emergency, our QEs are:

- reporting timely and critical COVID-related clinical data to state and local health departments to assist with the surveillance and management of the pandemic
- alerting providers in real-time of all COVID-19 test results for patients with whom they have treating relationships so they have the most up-to-date information to act upon
- ensuring that providers of telehealth visits have access to needed clinical information for patients they are seeing virtually
- supporting federally operated temporary hospital sites that need access to patient health data via QE clinical viewers to help treat patients

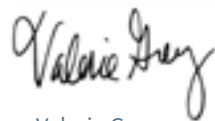
Additionally, the DOH has made a variety of emergency temporary policy changes to support the effective and efficient use of the SHIN-NY, including revisions to consent when using telehealth and easing requirements for federal temporary hospital sites.

At NYeC, we have been busy supporting all of the above efforts and have also helped by providing supplemental contact information for COVID-positive patients to state public health officials to support their outreach, treatment, and containment.

The SHIN-NY has a public mission — NYeC and our QE partners are honored to be a part of the solution and are working diligently to ensure that the SHIN-NY and the exchange of health information remains uninterrupted during this perilous period.

Please be safe, be well, and we will get through this together.

Take care,



Valerie Grey  
Executive Director  
New York eHealth Collaborative



## SHIN-NY Spotlight: Specialty Practice Accelerates Care through Rochester RHIO



When a patient is in need, there is no time to waste repeating tests or waiting on lab reports. At Elizabeth Wende Breast Care (EWBC) in Rochester, N.Y., access to prior images and the concerns of referring doctors is essential to patient care.

Since joining the Rochester RHIO in 2008 and utilizing health information exchange, physicians at EWBC have instant and secure access to consenting patients' records, resulting in better informed, faster care with the best possible patient outcomes.

Watch our latest SHIN-NY Spotlight video to see how one patient's cancer journey was impacted through HIE.

[WATCH](#)

## Healthix and NYCIG Announce Merger Effective March 16, 2020



On March 16, 2020, Healthix and New York Care Information Gateway (NYCIG), two of New York State's public health information exchanges (HIEs), announced that their merger was approved and finalized.

The new entity will retain the Healthix name and Todd M. Rogow, President & CEO of Healthix will continue in that role. Nick VanDuyne, NYCIG CEO, will join Healthix as Senior Vice President and Chief Information Officer. The merger further increases Healthix' capacity to serve the healthcare community across New York City, Long Island, and New York State.

The merger aligns with the strategic goals of efficiency and affordability outlined in the [SHIN-NY 2020 Roadmap](#).

[FULL PRESS RELEASE](#)

## HHS Releases Finalized Interoperability Rules

On March 9, the U.S. Department of Health and Human Services (HHS) issued [two complementary final rules](#) that support seamless and secure access, exchange, and use of electronic health information (EHI). The two rules, issued by the Office of the National Coordinator for Health IT (ONC) and the Centers for Medicare & Medicaid Services (CMS), finalize policies that foster increased data sharing and expanded patient access to their data. Together, the rules impact the healthcare system broadly, including the SHIN-NY.

The CMS rule requires hospitals to alert other providers of a patient's admission, discharge and/or transfer, and places requirements on regulated health plans to make patient data more accessible. The ONC rule implements provisions of the 21st Century Cures Act prohibiting practices that interfere with the access, exchange, and use of EHI ("information blocking"). Both rules seek to put patients at the center of their healthcare by enabling them to access their health data on their smartphone, using secure application programming interfaces (APIs).

These rules present significant implications and opportunities for the SHIN-NY. NYeC is analyzing the rules in depth to ensure SHIN-NY policies are in alignment with the new requirements. Stakeholders should be on the lookout for requests for input over the next few months.

## Taking Hixny Into the Field

The logo for Hixny, featuring the word "Hixny" in a serif font. The letter "i" is lowercase and has a blue dot above it. The rest of the letters are in black. A registered trademark symbol (®) is located at the top right of the word.

Care in rural and remote settings can be complicated. For Dave Welch, MD, Medical Director for Hamilton County Public Health Nursing, Hixny is critical in providing high-quality patient care — “It is imperative that we make use of any and all information to which we have access — and it’s expected that we’re doing so through a source like Hixny. As doctors and nurses, we need to change — we need to scan the data related to every visit, every time. The days of relying on patients for updates is gone.”

[READ MORE](#)

## Rochester RHIO Implements 3D Image Sharing



The rise of 3D mammography imaging has vastly improved the detail captured in an image and advanced the level of care clinicians can provide to their patients. However, 3D mammography image files are much larger than previous mammography image files and can be challenging for clinicians to send and receive.

To solve this issue, Rochester RHIO, one of the Qualified Entities (QEs) that comprise the SHIN-NY, has utilized the services of eHealth Technologies to improve delivery of 3D mammography files to providers. eHealth Technologies uses their own existing architecture to share these larger files without burdening their system. As one of the providers most impacted by this new technology, Elizabeth Wende Breast Care (EWBC) now has the capability to share 3D mammography images through Rochester RHIO to more efficiently deliver a higher standard of care.

[READ MORE](#)

## VIDEO: HealtheConnections myAlerts Helps Promote Better Care



Mosaic Health's Leslie Bush, Health Information Management Lead Technician, speaks on the impact of receiving admission and discharge notices through HealtheConnection's myAlerts to improve patient care and avoid duplicative testing.

[WATCH](#)

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## DOH Releases Version 3.7 of SHIN-NY Privacy & Security Policies and Procedures

In January, the New York State Department of Health released Version 3.7 of the SHIN-NY Privacy and Security Policies and Procedures for Qualified Entities and their Participants in New York State under 10 NYCRR § 300.3(b)(1) (the SHIN-NY Policies and Procedures).

A summary of changes in this version is available on the NYeC website via the button below.

[VIEW MORE](#)

## The Data Exchange Incentive Program (DEIP) is still available for your organization!



Participating in the SHIN-NY and utilizing health information exchange is vital for providing more comprehensive care for your patients and avoiding duplicative testing. Let us help you offset the cost of connecting to the SHIN-NY with the DEIP.

### **The DEIP offers up to \$13,000 to your organization for connecting and contributing data to the SHIN-NY.**

Learn how you could be eligible for the DEIP here if you are one of the following organization types:

- Article 28 Skilled Nursing Facility
- Article 28 Diagnostic and Treatment Center
- Article 36 Home Care Agency
- Article 40 Hospice
- Behavioral Health Organization (OMH, OASAS or HCBS)
- Organizations with at least one provider that has attested to and been paid under the Medicare or Medicaid MU program (any year, any stage)

The DEIP can help maximize your care efforts for your patients and offset the cost of connecting like it has for many other providers.

## Join Our Team!

Healthcare is undergoing an unprecedented transformation through digital health — do you want to be at the center of it in New York State?

### **Albany Opportunities**

- [Director, Clinical Informatics\\*](#)
- [Information Security Analyst/Engineer](#)

### **New York City Opportunities**

- [Director, Clinical Informatics\\*](#)

\*Opportunity available in Albany or NYC

Please continue to visit the NYeC Careers button below for future job opportunities.

NYeC is an equal opportunity employer.

[VIEW NYEC CAREERS](#)

# NYeC Healthcare Advisory Professional Services

## Learning Opportunities

### WEBINAR: Program Overview for New Administrators

**DATE:** April 8, 2020 • 11:30am

**DESCRIPTION:** This presentation is designed to help administrators or staff who are not familiar with the NY Medicaid EHR Incentive Program by providing a full programmatic overview. This includes the history of the program, a review of program prerequisites for administrators, a walk-through of the meaningful use requirements, and an introduction to the attestation and post-payment audit.

[REGISTER TODAY](#)

### WEBINAR: Public Health and Clinical Data Registry Reporting 2020

**DATE:** April 28, 2020 • 12:00 p.m.

**DESCRIPTION:** This presentation is an overview of the public health reporting objectives and measures, and will show options for how to satisfy the measures, discuss exclusion criteria, review the MURPH Audit Report Card, and discuss resources.

[REGISTER TODAY](#)

## Use Your EHR to its Fullest Potential



### Free guidance and support awaits you!

A New York State Department of Health initiative, the Medicaid Eligible Professional Program (EP2) provides free assistance and support services for achieving Promoting Interoperability (formerly Meaningful Use) objectives.

The NYeC EP2 team provides free guidance and support to help your practice meet program objectives. Contact us today - [ep2@nyehealth.org](mailto:ep2@nyehealth.org)

