HEALTHeLINK Study Shows Decreases in Patient Readmissions, Emergency Visits Through HIE

Practices also realized that patient wait times in offices decreased up to 40 minutes

HEALTHeLINK™

A recent study conducted by HEALTHeLINK, in cooperation with a researcher at the University of Connecticut and Brookings Institution's Center for Technology Innovation, demonstrates that provider offices effectively utilizing health information exchange (HIE) technology can help save their patients and the greater healthcare community both time and money.

The study examined whether integration of HIE services into medical practices' workflow would have an impact on emergency department (ED) visits and unplanned 30-day readmission amongst patients who were treated at the practice. When practices were trained on how to efficiently utilize and integrate the HIE into their daily workflow, the pilot concluded that the rate of unplanned hospital readmissions was reduced 10.2% and the rate of ED visits was reduced 13.3%.

The results of the study were published in the January 2020 *Information Systems Frontiers*. a success!

LEARN MORE

NYeC Submits Recommendations for MRT II Consideration

As part of the state budget, the **Medicaid Redesign Team (MRT II)** is charged with identifying solutions to improve efficiencies and reduce Medicaid spending while improving healthcare.

The MRT II solicited comments from the public, and NYeC submitted recommendations for consideration and spoke at one of the regional public comment forums. Pointing to the estimated **$160-195 million annual savings** associated with current use of the SHIN-NY, short- and longer-term recommendations emphasized the SHIN-NY as part of the solution.

Recommendation themes included:

- Integrate Medicaid claims with clinical data via the SHIN-NY to identify and address gaps in care and support of quality measurement, ultimately reducing costs and improving care.

- Enhance utilization of the SHIN-NY by current participants, making usage a prerequisite for various programs to ensure the SHIN-NY is being built into provider workflows to maximize value.

- Provide support for HIT & HIE capacity building for urgent care, long term care and Managed Long-Term Care (MLTC) plans, behavioral health providers, labs, pharmacies, and community-based organizations (CBOs).

NYeC looks forward to supporting the work of the MRT II as they work to improve healthcare for Medicaid beneficiaries this year and in the years to come.

HealtheConnections Expands Image Exchange with Express Connect

eHealth Technologies, an imaging solutions provider for HIE and HealtheConnections, one of the SHIN-NY's Qualified Entities serving healthcare providers in New York state, announced a new development designed specifically for smaller practices to share and view diagnostic quality images.

Express Connect is a customized configuration of the eHealth Connect Image® Exchange platform that enables clinics, smaller hospitals, and imaging services providers the opportunity to share imaging studies with patient care teams quickly and securely. The development makes it possible for small, local, and cloud-based PACS (Picture Archiving and Communications Systems) to participate in the HealtheConnections imaging network with a simple, secure integration for no additional cost.

LEARN MORE

How Can You Offset the Cost of Your HIE Connection?

Providers have found the Data Exchange Incentive Program (DEIP) to be a pivotal part of helping them connect to the Statewide Health Information Network for New York (SHIN-NY) and maximizing care coordination for their patients.

Christina Curtin, Practice Manager at Stony Brook Pediatrics, remarked,

"DEIP enabled us to meet the guidelines for several programs without added cost to our practice."

The program offers a total of $13,000 to help eligible practices and healthcare organizations develop a connection and contribute clinical data through a Qualified Entity (QE) to the SHIN-NY.

Enroll today to get help connecting!

LEARN MORE

Join Our Team!

Healthcare is undergoing an unprecedented transformation through digital health — do you want to be at the center of it in New York State?

New York City Opportunities

- **Help Desk Technician**
- **Information Security Analyst/Engineer**
- **Senior Paralegal**

New York City Opportunities

- **IT Support Technician**

Please continue to visit the NYeC Careers button below for future job opportunities.

NYeC is an equal opportunity employer.

VIEW NYEC CAREERS

Four Areas of Digital Health that are Driving the Future of Healthcare

Anne Snowden, BScN, MSc, PhD, FAAN, Director, Clinical Research, of HIMSS reports, "A person can get on the internet, look at a product and learn virtually everything there is to know about it from experts and peers. At the press of a button, someone can uncover price, pros and cons of use, alternatives, competitor offerings and many, many other insights. This puts the consumer in the driver's seat on the decisions they make. Technologies focusing on ease of use and consumer choice have made a significant impact on industries from retail to banking to airline travel. However, consumer-enabled decision-making hasn't quite made its way into the healthcare sector."

FULL STORY

EP2 Program Provides Complimentary PY 2019 Attestation Assistance

The New York State Medicaid EHR Incentive Program began accepting PY2019 attestations via the MEIPASS system on February 3, 2020. If you're struggling with submitting your attestation(s), our team of experts can help you navigate the process.

The Eligible Professional Program (EP2) offers complimentary support, education, and assistance for achieving milestones related to the NYS Medicaid EHR Incentive Program. Team members understand provider practices, EMR vendors, quality standards, and health information exchange. The EP2 program has contributed to over 42,000 successful attestations since 2011, assisting New York State Participating Providers in earning more than $1 billion in incentive payments.

If you have questions about attesting for the NY Medicaid EHR Incentive Program or would like further details about the complimentary services offered through the EP2 Program, please contact our team at **ep2info@nyehealth.org**.

NYeC
NEW YORK eHEALTH
COLLABORATIVE