

NYeC News

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Year in Review Message from Valerie Grey

As we embark on a new year, I'd like to take a moment to reflect upon and share some of the accomplishments and progress we made in 2019 towards advancing health information exchange and meeting the goals of the *SHIN-NY 2020 Roadmap*.

We announced exciting news that use of the SHIN-NY is reducing unnecessary healthcare spending in New York State by \$160-\$195 million annually. This analysis of the SHIN-NY demonstrates the impact we are making and underlines why we must further advancement of the goals outlined in the Roadmap to maximize the system's full capabilities and savings.

With our QE partners, we continued to drive SHIN-NY efficiencies and functionality enhancements, and have worked toward incorporating claims, social determinants of health, EMS, and pharmacy data into the network. We implemented new pilots with our partners and performance-based contracts with the QEs has helped drive SHIN-NY participation, use, and patient consent rates.

We kicked off 2019 with the SHIN-NY enterprise and our Qualified Entity (QE) partners obtaining Health Information Trust Alliance (HITRUST) certification. HITRUST is the healthcare industry's gold standard of information security and is a significant milestone in further enhancing the secure exchange of health data across New York State.

As a part of our advocacy efforts, we continued to actively engage in proposed federal and state policy changes that present opportunities for the SHIN-NY and its participants. We carefully reviewed these proposals and worked closely with our stakeholders to gather feedback to inform comprehensive and coordinated comments.

Proposed federal policy changes related to interoperability, information blocking, and the Trusted Exchange Framework and Common Agreement (TEFCA) were released by both the Centers for Medicare & Medicaid Services (CMS) and the Office of the National Coordinator for Health Information Technology (ONC). This summer we submitted comments to CMS and the ONC on 21st Century Cures Act Implementation and TEFCA.

Additionally, we submitted comments on the Draft 1115 Waiver Amendment. Our comments came in response to the New York State Department of Health's (NYS DOH) proposed DSRIP waiver extension announced in September.

In 2019, we appointed a new Chair of our Board of Directors, John D. Bennett, MD, President & CEO of Capital District Physicians' Health Plan (CDPHP). Dr. Bennett has been a member of our board since 2012. We are thrilled to welcome Dr. Bennett into this role and look forward to his leadership at NYeC. I would also like to acknowledge our outgoing Chair, David Klein, who served as our Chair from 2014-2019. Mr. Klein joined our board in 2009 and will remain as a board member. We are grateful to Mr. Klein for his years of leadership and look forward to his continued engagement with NYeC.

Several of our provider assistance programs, which support healthcare professionals in effectively implementing and using health information technologies, successfully concluded this year. Our Data Exchange Incentive Program (DEIP) team kept busy continuing to help providers across the state connect to the SHIN-NY and will continue these efforts in 2020.

With so much in the works, 2020 will prove to be our biggest opportunity yet. Thank you for all the work that you, our stakeholders, partners, community members, and friends, have done to move healthcare forward and for your support of our organization.

Happy New Year!

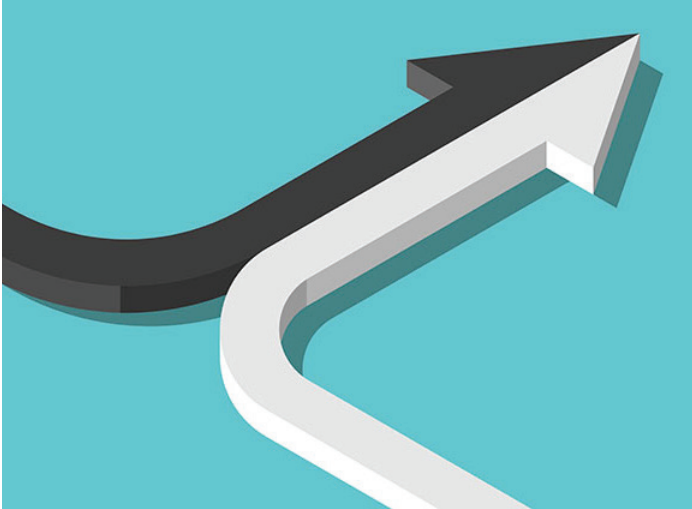
Take care,



Valerie Grey
Executive Director
New York eHealth Collaborative



Four Interoperability Pillars Driving Data Access, Outcomes in 2020



Dan Porreca, Executive Director of HEALTHeLINK, The Statewide Health Information Network for New York (SHIN-NY), and the key role it plays in supporting the exchange of health data in lieu of interoperability between disparate health systems and EHR platforms, was recently featured in *EHR Intelligence*'s "Four Interoperability Pillars Driving Data Access, Outcomes in 2020." "With technology constantly evolving and options for receiving information increasing, health information exchange is critical for improving interoperability. One hundred percent of hospitals in New York and over 100,000 healthcare professionals are [connected](#) to the Statewide Health Information Network for New York (SHIN-NY). It enables the exchange of health information ([HIE](#)) for patients and providers across the state, no matter which health system the patient visits.

"Numerous studies have already shown the improvement in health care and reduction in unnecessary healthcare spending that can result from the wide and meaningful use of health information exchange," said Valerie Grey, executive director of NYeC. "This statewide estimate for New York gives us a sense of the magnitude of the current impact and what tomorrow could bring as the SHIN-NY continues to grow and evolve." As SHIN-NY continues to expand, efforts to further support value-based care and increase the number of long-term care, behavioral health, and community-based organizations connections are underway, said NYeC.

"HIE is a fundamental tool that I, as a provider, have directly observed positively impact patient care and outcomes," said Mitchell A. Adler, MD, chief medical informatics officer at Northwell Health Physician Partners and chair of NYeC's Provider Advisory Group. "Real-time access to patient information when I need it is vital to my clinical decision-making and presents clear value to the healthcare system."

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(Source: *EHR Intelligence*)

Connecting Your Care Providers for Better Health



Connecting your providers for better health: the SHIN-NY

The Statewide Health Information Network for New York (SHIN-NY) makes patients' health records more accessible to their treating healthcare providers, wherever they seek care. This allows for secure and confidential sharing of health data, ensuring doctors, with patient consent, have access to their patients' most accurate and up-to-date health and treatment information and history to improve care and health outcomes.

[MORE INFO](#)

What Better Way to Kick Off 2020 than with a New SHIN-NY Connection?

NYeC administers two programs on behalf of the New York State Department of Health (NYS DOH) to help providers defray the cost of connecting and contributing clinical data to the SHIN-NY through a New York State Qualified Entity (QE). Whether your organization is a NYS DOH licensed facility, has Meaningful Use (MU) or Behavioral Health providers on staff, or is enrolled in the New York State Patient-Centered Medical Home (PCMH) program, you may be eligible for a \$13,000 incentive. Electronic exchange of clinical information in New York State helps to improve care coordination and health outcomes for patients. Participating in the SHIN-NY is a great way to stay connected and support the quadruple aim. And you can receive a one-time incentive to do that.

These incentives do expire, so interested organizations should contact NYeC as soon as possible to learn more about next steps.

New York State PCMH enrolled providers should contact NYeC prior to January 31st, 2020 to ensure their enrollment in an incentive program.

[MORE INFO](#)

Eligible Provider Program (EP2) Prepares for Payment Year 2019 Reporting

There have been several updates to the reporting process for stage three attestation in PY2019. NYeC's EP2 team suggests familiarizing yourself with the [MEIPASS Attestation Walkthrough](#). Upon review, past providers who attest will notice enhancements to the Eligibility and Protecting Patient Health Information (Objective One) screens. Details pertaining to Medicaid Patient Volume pre-validation, as well as the required forms, can be found [here](#). **The deadline to submit pre-validations for PY2019 is January 20, 2020.**

Do you have questions about these changes? Need assistance with the pre-attestation tasks or would like an extra set of eyes on your reports? NYeC's EP2 team provides free assistance and support services for achieving Promoting Interoperability Program (formerly Meaningful Use) objectives.

Contact us today at EP2@nyehealth.org.

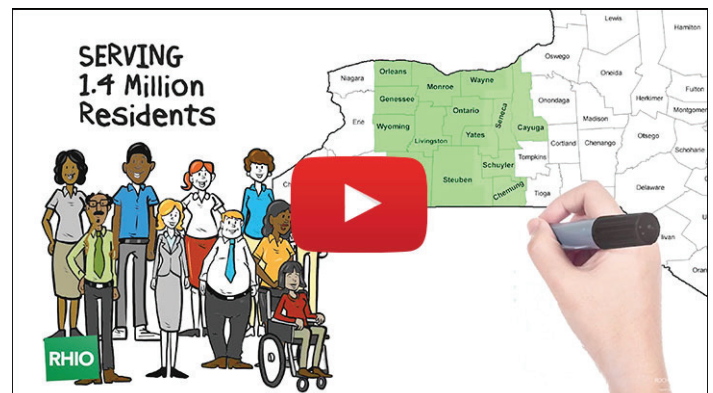
HealthConnections Announces Release of Care Coordination Dashboard



HealthConnections is excited to announce the release of the Care Coordination/New York State Patient-Centered Medical Home (NYS PCMH) dashboard to its participating healthcare providers. The dashboard will be available through HealthConnections' analytics application, myData, and is available to any HealthConnections participant. It is designed to help users identify clinically complex cases, and understand the high-cost services used by either a single patient or a full patient panel in one comprehensive, actionable dashboard.

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Rochester RHIO: Bold New Opportunities



For over a decade, Rochester RHIO has been at the forefront of health information exchange (HIE) technology, policy, and implementation. Marked by close collaboration with partners throughout the region, across New York State, and even extending nationwide, this past year brought them many opportunities to build upon HIE in the Rochester region.

[WATCH VIDEO](#)

HuffPost Covers How to Find and Track Your Medical History



Hixny, one of New York State's regional health information networks and contributing member of the SHIN-NY, was included in HuffPost's November piece on finding and tracking medical history.

"Gathering (and remembering!) your whole health history — which can include vaccines, diagnoses, prescriptions and tests you've had — can seem daunting. But there are actually several resources that can help you keep tabs on it."

[READ MORE](#)

Upcoming Learning Opportunities

Yearly EHR Maintenance Webinar

DATE: Tuesday • January 7, 2020 • 1:00 p.m.

DESCRIPTION: This presentation is designed to help providers participating in the New York State Medicaid EHR Incentive Program meet the program requirements related to EHR functionality.

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