

Crain's New York Q&A With Val Grey

Crain's New York Business recently sat down with our Executive Director, Valerie Grey, to discuss the role health information technology and the state's health information exchange, the Statewide Health Information Network for New York (SHIN-NY), can play in improving outcomes and cutting costs, and what next steps need to be taken to advance care.

The overarching goal for everything we do is to improve care, to reduce costs, improve the health of communities, and, what's sometimes lost, is we want to make providers' lives easier. SHIN-NY delivered about 20 million alerts last year—that's 20 million pings on caregivers and care team members. That's a 95% increase over the previous year.

We are reaching critical mass. We've got virtually every hospital in and 80,000 other providers across the state. We're in the 60% to 70% range for long-term care. Federally qualified health centers are in the 90% range. Physicians are where we've got some work to do. Probably the statewide average percentage-wise is in the 50s to 60s and we want to get to 70%. We've got a goal of 100% of hospitals contributing high quality data and 70% for everybody else. We're also finding ways to incentivize performance through funding mechanisms.

Val Grey Honored by Crain's New York Business



Val Grey, NYeC's Executive Director, was recently honored and recognized as one of *Crain's New York Business* 2018 Notable Women in Health Care, a celebration of female professionals working in healthcare who have impacted New York through their professional, civic, and philanthropic achievements. This list is

part of a year-long series from *Crain's New York Business* to celebrate women in the workplace, across industries.

The list highlights the careers of 78 female healthcare leaders in New York City. When choosing the honorees, *Crain's* also looked at community service, a track record of mentoring others, and promotion of diversity and inclusion in the workplace.

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(Source: Crain's New York Business)

SHIN-NY Support for PCMH

Practices can leverage SHIN-NY services to meet certain New York State Patient-Centered Medical Home (PCMH) standards and achieve their transformation goals. NYS PCMH success will require access to patient data, coordinated communication between care team providers, timely notification of critical patient events, and the ability to exchange patient information to support care coordination.

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SHIN-NY Connections Initiative

The New York State Department of Health, with support from the Centers for Medicare & Medicaid Services, has established the SHIN-NY Connections Initiative (SCI) to increase health information exchange (HIE) adoption across the state by building electronic health record (EHR) interfaces to New York State's HIE, the Statewide Health Information Network for New York (SHIN-NY). The SHIN-NY connects eight regional networks, or Qualified Entities (QEs). This program is designed to help offset the cost for primary care practices connecting to a QE.

The completion of an eligible EHR interface to a QE will satisfy the requirements of New York State Patient-Centered Medical Home (NYS PCMH) standard CC 21. Participation in SCI is open to all NYS PCMH Recognition **Program** enrolled practices.

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Call for Feedback! Share Your **Thoughts on Our Website**

We're in the process of reviewing our website, **nyehealth.org**, to assess how we can make it a better resource for our stakeholders and the community and we want to hear from you! Would you be interested in completing a brief survey or speaking to someone on our team to provide feedback? If so, please complete the below form and we'll reach out to you with more information.

Thank you in advance for helping us improve our website to better serve you!

SHARE YOUR THOUGHTS

VIDEO: Statewide Health Information Network for New York (SHIN-NY)



Yes, there is an easy way to understand the Statewide Health Information Network for New York (SHIN-NY). Our **quick informational video** gives you a glimpse into how the SHIN-NY makes lives easier for patients, families, and providers alike.

Join Our Team!

Healthcare is undergoing an unprecedented transformation through digital health—do you want to be at the center of it in New York State?

Albany Opportunities

- Advisory Groups Coordinator
- Program Manager, Statewide Services
- Program Specialist
- Senior Information Security Engineer

New York City Opportunities

• Lead Network Engineer

NYeC is an equal opportunity employer.

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Register Today for Our 2018 Gala & Awards!



Join us on November 27th in New York City for a night of festive celebration with the leaders shaping the future of healthcare throughout New York State.

Hosted by <u>NYeC's Board of Directors</u>, our Gala & Awards recognizes and honors the achievements of those leading the mission to improve healthcare through technology.

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Consumer Demand for a Better Patient Experience is Fueling Tech Startups

A recent *Healthcare IT News* article addressed multiple Black Book Research studies based on consumer demand for a better digital patient experience.

Consumer demands are driving startups and healthcare executives to deliver more digital provider tools, and advance technology for better engagement. A Black Book-featured survey shows 90% of patients no longer feel obligated to remain with a provider that doesn't deliver an overall satisfactory digital experience.

Health consumers agree that improving these digital natives should be a top priority for medical providers across the board.

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(Source: Healthcare IT News)

Hixny Expands Ability to Support Population Health Efforts



Hixny has recently added a web-based application, PrecisionCare Software, to its electronic medical records vendor list. PrecisionCare specializes in computer software for human services agencies serving developmentally or mentally disabled individuals and underserved, often distressed populations. The new software will help organizations more easily access patient records, increase workflow, and contribute to population health efforts overall.

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(Source: Hixny)

How HealtheConnections Coordinates Care



In a recent video, a HealtheConnections participant makes the case for information exchange and the role it plays in coordinating care.

HealtheConnections helps a health home care manager serve as a voice and advocate for their patients. HealtheConnections provides access to care information that helps put the patient first. When a patient's health is in question, there's no time to waste and no room for error.

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(Source: HealtheConnections)

Rochester RHIO Data Used in Federal Vaccine Study

The Centers for Disease Control and Prevention (CDC) is using data from Rochester RHIO to gauge the effectiveness of human papilloma virus (HPV) vaccinations. Rochester RHIO provided anonymized data from screenings for cervical cancer to the CDC.

In addition to Rochester RHIO, researchers are also utilizing data from California, Connecticut, Oregon, and Tennessee for use in the HPV Vaccine Impact Monitoring Project (HPV-IMPACT). Early results from the project show the vaccine is effective at preventing cervical cancer, even when it's not used exactly as prescribed.

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(Source: Rochester RHIO)

HealthlinkNY Launches Workplace Wellness Initiative



HealthlinkNY is focusing on mental health as a top priority. As suicide rates rise in the US, HealthlinkNY looks to erase the stigma of mental health and start an open conversation. The HealthlinkNY Community Network developed a Workplace Wellness Initiative, so employees can better promote mental health in the workplace. By understanding the role stigma plays as a barrier to receiving treatment or care, and recognizing signs of mental stress, employers can better learn how to support their employees and promote mental health well-being.

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(Source: HealthlinkNY)

Hospitals Investing More in Medical Transcription Tools as Vendors Modernize with Automation, Voice Recognition

A recent *MobiHealth News* article reports that hospitals are looking to inject more medical transcription tools such as automation and voice recognition. The research noted that companies such as Acusis, iMedX, and Scribe Healthcare, among others, will service hospitals with medical transcription tools that will allow healthcare professionals to process health records, and convert them into a voice and text format. This growing adoption of medical transcription tools is also expected to replace many analog devices and increase the overall number of transcribers.

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(Source: MobiHealth News)

NYeC Healthcare Advisory Professional Services

Bold Commitments Result in Bold Change: New York State PTN Awarded Challenge Coin for QIIG Successes

On June 4, 2018, the New York State Practice TransformationNetwork (NYSPTN) was awarded a challenge coin for successes in quality improvement from Dennis Wagner, Director of the Centers for Medicare and Medicaid Services Quality Improvement and Innovation Group (QIIG). NYSPTN is a federated model led by the New York eHealth Collaborative and other organizations around New York State. The network is committed to ensuring that physician practices are prepared for major changes in how healthcare will be delivered and reimbursed. Within this structure, seven regional subcontractors with unique expertise provide technical assistance services and curriculum to enrollees and data analysis support. As of May 2018, NYSPTN had 352 enrolled practices (153 primary care; 199 specialty care) and 4,328 enrolled clinicians (1,007 primary care; 3,321 specialty care).

Medicaid Eligible Professionals Program (EP2) Update

As of July 16, 2018, the Medicaid EHR Incentive Program Administrative Support Service (MEIPASS) is open for the 2018 reporting period! Providers will have until October 15, 2018 to submit attestations for the Payment Year 2017. Eligible providers who are ready to submit their MEIPASS attestations for the Medicaid EHR Incentive Program would qualify to receive the complimentary support services offered by the Medicaid Eligible Professional Program (EP2). Services provided by the EP2 Program include Promoting Interoperability (formerly known as Meaningful Use) education, developing workflows, and advising on the attestation process. During this collaborative period, the EP2 team also guides providers and practices on ways to prepare for potential audits.

For MEIPASS preparation information, please visit the New York Medicaid EHR Incentive Program webpage.

EP2 Program Update: CEHRT Readiness for Payment Year 2019

Per the Centers for Medicare & Medicaid Services, Eligible Professionals (EPs) participating in the Promoting Interoperability Program (also known as the Medicaid EHR Incentive Program) will be required to use the 2015 Edition of Certified EHR Technology (CEHRT) to meet their Stage 3 Promoting Interoperability (formerly known as Meaningful Use) attestation beginning in Payment Year 2019.

The 2015 CEHRT edition is better equipped to support patient access and further expand upon interoperable health information exchange. EPs should contact their vendor to ensure that their EHR system is certified to the 2015 edition.

Here are some helpful topics to discuss with your EHR vendor:

- Upgrade process
 - Timeline and cost
- Impact on historical data and functions
- Data trail

Helpful links:

- Certified Health IT Products List
- 2015 Edition CEHRT standards and criteria
- NY Medicaid EHR Incentive Program

To enroll and receive the complimentary support services offered through the **EP2 Program**, please contact the EP2 team at EP2Info@nyehealth.org

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New York State Patient-Centered Medical Home (NYS PCMH) Recognition Program

The New York State Patient-Centered Medical Home (NYS PCMH) recognition program improves primary care through care coordination, population health, evidence-based guidelines, and effective use of health information technology to meet patient needs. NYeC offers free NYS PCMH services to help practices deliver high-quality, coordinated care, earn payment incentives, prepare to thrive under value-based payment arrangements, and achieve New York State Patient-Centered Medical Home recognition.

NYeC, with our partners, supports practices in Western New York, Westchester, Rockland, New York City, and Long Island.

Contact NYeC's team today to learn more!