

NYeCNews

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Patient Care Alerts Now Available Statewide

We recently announced the expansion of patient care alerts across the state's eight regional health information exchanges through the [Statewide Health Information Network for New York \(SHIN-NY\)](#). The statewide expansion of this service further enhances the SHIN-NY's patient care coordination capabilities and creates an integral resource in improving health and care delivery, including reducing hospital readmissions, throughout the state.

Alerts allow participating SHIN-NY providers and care team members who have treating relationships to receive real-time updates about their patients. For example, a subscribing provider can receive an Admittance, Discharge, Transfer alert if their patient enters or is discharged from a hospital. This promotes timelier interventions and improved planning for a patient's care at home or at another facility. Alerts are a basic core service offered free of charge to SHIN-NY participants.

Prior to the expansion of the service, SHIN-NY participants could only receive alerts from providers connected to the same Qualified Entity. Now, alerts are available throughout the state, regardless of where a patient receives care.

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Call for Feedback! Share Your Thoughts on Our Website

We're in the process of reviewing our website, nyehealth.org, to assess how we can make it a better resource for our stakeholders and the community and we want to hear from you! Would you be interested in completing a brief survey or speaking to someone on our team to provide feedback? If so, please complete the below form and we'll reach out to you with more information.

Thank you in advance for helping us improve our website to better serve you!

[SHARE YOUR THOUGHTS](#)

Get Social



The Benefits of Health Information Exchange: An Updated Systematic Review

The Journal of the American Medical Informatics Association (JAMIA) recently published a literature review assessing the impacts of health information exchange (HIE). In the review, researchers identified 24 research studies published between May 2014 and June 2017 that included 63 analyses that evaluated HIE impact and all reported positive benefits derived from HIE. Multiple New York State HIEs were included in the review.

Researchers found community health information exchanges, such as the Statewide Health Information Network for New York, were more likely to produce benefits than proprietary or enterprise health information exchanges. The new findings provide further evidence that HIEs reduce both the cost of healthcare and its utilization and show progress in reaching national goals for better health, lower costs, and improved population health.

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(Source: Agency for Healthcare Research and Quality Patient Safety Network)

Register Today for Our 2018



Gala & Awards!

Join us on November 27th in New York City for a night of festive celebration with the leaders shaping the future of healthcare throughout New York State.

Hosted by [NYeC's Board of Directors](#), our Gala & Awards recognizes and honors the achievements of those leading the mission to improve healthcare through technology.

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NYeC Responds to CMS' Proposed Inpatient Payment System and Long-Term Care Hospital Prospective Payment Systems Rule

In late April, the Centers for Medicare & Medicaid Services (CMS) [released proposed changes and a request for stakeholder feedback](#) to the Medicare and Medicaid Electronic Health Record (EHR) Incentive Programs. The proposed changes reflect CMS's focus on interoperability, patient data access, and system-wide health information exchange. NYeC submitted comments in response to the proposed rule. While we're in general support of the proposed changes, and we appreciate CMS's focus on reducing provider burden and accelerating interoperability, our comments provide ways to ensure the new approach still prioritizes participation in health information exchange and highlight how to expand and reinforce existing efforts.

NYeC believes there are additional steps that we can collectively undertake to further advance and align state and national efforts on interoperability. [Review our full comment letter here.](#)

Join Our Team!

Healthcare is undergoing an unprecedented transformation through digital health—do you want to be at the center of it in New York State?

Albany Opportunities

- [Program Manager, Statewide Services](#)
- [Program Specialist](#)
- [Senior Contracting Manager](#)
- [Senior Information Security Engineer](#)

New York City Opportunities

- [Lead Network Engineer](#)

NYeC is an equal opportunity employer.

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What are Potential Benefits, Challenges of HIE Use?

A recent *EHR Intelligence* article highlighted how health information exchange (HIE) helps increase interoperability and improve patient care. The article, which looks at the growth, benefits, and challenges of HIE use, referenced our recently published research on patient care alerts and query-based health data exchange to show how more providers are realizing benefits of HIE.

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(Source: *EHR Intelligence*)

Telehealth, mHealth Make Nurses Pivotal Presence in Healthcare

A recent *mHealth Intelligence* feature addressed how mHealth and telehealth technologies designed specifically with the nurse in mind help improve care coordination and clinical and workflow outcomes. mHealth provides nurses with direct engagement and communication tools to meet patient needs. Similarly, with the presence of telehealth, nurses can have quick access to physician and clinical staff to better enhance communication with the patient and their family members as well as improve overall management of the specific care issue.

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(Source: *mHealth Intelligence*)

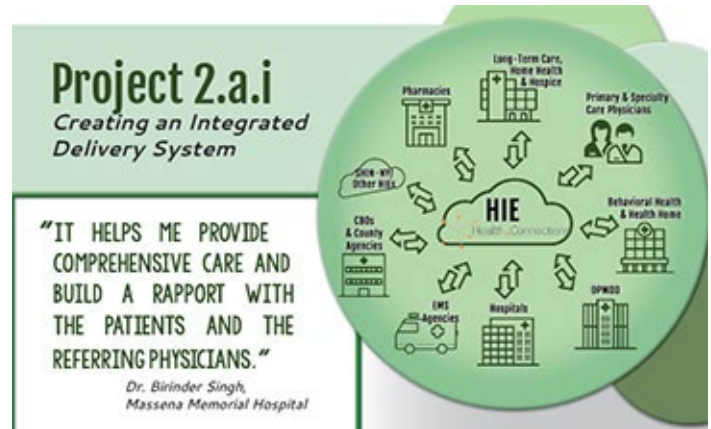
Healthix Forms Population Health Committee

Healthix has created a new Population Health Committee, chaired by Healthix Board Member, Joseph Lamantia, Executive Director of Northwell Health Solutions and VP, Population Health Management of Northwell Health. The committee brings together a group from diverse organizations—payers, primary care physicians, community-based organizations—to help advance value-based care with data from Healthix and the Statewide Health Information Network for New York (SHIN-NY).

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(Source: Healthix)

HealthConnections Supports DSRIP Project 2.a.i



HealthConnections helps create an integrated delivery system in the North Country Initiative DSRIP project. Massena Memorial Hospital, one of the North Country’s PPS providers, has benefited greatly from using HealthConnections and health information exchange to improve patient care. Connecting to the HIE offers the ability to get lab results and radiology reports, saving time and resources.

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(Source: *North Country Initiative*)

Rochester RHIO: A Word about Open Notes and DEIP Funding

In a recent Medical Director’s Corner, Rochester RHIO’s Medical Director, Tarun Kothari, MD, addresses the national Open Notes movement as well as the work that the organization is doing to support [New York State’s Data Exchange Incentive Program](#) (DEIP).

The DEIP is managed by NYeC and offers incentive dollars to eligible providers who connect to a Qualified Entity, such as Rochester RHIO. Eligible practices may receive up to \$13,000 in incentives to offset the cost and efforts of health information exchange adoption. In order to receive funding, all milestones must be completed by September 30, 2018.

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(Source: Rochester RHIO)

In-Depth: Therapeutic Virtual Reality

Research has been shown that virtual reality (VR) therapy can help create a “truly patient-centric” addition to the healthcare industry. Major companies such as Samsung, RendeVR, and AppliedVR are expanding their VR products for healthcare usage. Yet, virtual reality is no longer simply a distraction therapy tool. Studies show it can be used as a significant resource in treating PTSD by targeting a recurring fear through exposure therapy. VR is also a tool to motivate patients to perform care sessions at home to increase the speed of rehabilitation. By optimizing the experience of VR content, patients can receive a unique personalized experience targeted to their needs, and VR continues to take major leaps forward in the healthcare space.

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(Source: *MobiHealthNews*)

Get Social



NYeC at NYS HIMSS Healthcare on Broadway



The New York State chapter of Healthcare Information and Management Systems Society (HIMSS) hosted their annual conference on June 13th in New York City. Our Executive Director Val Grey was part of a panel discussing the current healthcare landscape in New York and the challenges and opportunities facing technology in improving care. In addition, our [Healthcare Advisory Professional Services \(HAPS\) team](#) exhibited at the event to help educate healthcare professionals about NYeC’s provider assistance programs and services.

Medicaid Eligible Professionals Program (EP2) Update

The [Medicaid Eligible Provider Program \(EP2\)](#) is up and running! The 2017 attestation reporting period for the NYS Medicaid EHR Incentive Program is opening soon and the EP2 Program, with its complimentary support services, can help you successfully report on the necessary Promoting Interoperability (formerly known as Meaningful Use) objectives to receive your 2018 incentive payment.

At no cost, NYeC's EP2 team works with individual providers and practices to ensure eligibility, develop workflows, and advise on the attestation process. During this collaborative period, the EP2 team also guides providers and practices on ways to prepare for potential audits.

Eligible providers could receive up to \$34,000 in incentive payments (\$8,500 for each participation year) through the New York Medicaid EHR Incentive Program.

Please contact the EP2 Team at EP2Info@nyehealth.org for eligibility requirements, if you are ready to sign up, or to receive more information.

New York State Patient-Centered Medical Home (NYS PCMH) Recognition Program

The New York State Patient-Centered Medical Home (NYS PCMH) recognition program improves primary care through care coordination, population health, evidence-based guidelines, and effective use of health information technology to meet patient needs. NYeC offers free NYS PCMH services to help practices deliver high-quality, coordinated care, earn payment incentives, prepare to thrive under value-based payment arrangements, and achieve New York State Patient-Centered Medical Home recognition.

NYeC, with our partners, supports practices in Western New York, Westchester, Rockland, New York City, and Long Island.

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Feedback Requested: BHIT Close-Out Survey

NYeC's [Behavioral Health Information Technology \(BHIT\) team](#) has created a program close-out survey to assess how electronic health records (EHRs) have impacted behavioral health provider organizations and their ability to promote health and wellness across their patient populations. The survey should take about 5 minutes to complete and your feedback would be greatly appreciated.

[TAKE THE SURVEY](#)