

### 2017: A Look Back



What a year! As we close out 2017, we'd like to reflect on our progress and the accomplishments our stakeholders and partners made in advancing improved healthcare through health information exchange (HIE).

This year started with a lot of listening— I traveled across New York to meet with various stakeholders and learn more

about how NYeC and the **Statewide Health Information Network for New York (SHIN-NY)** support the State's efforts to improve care and lower costs. We worked closely with our stakeholders and the State to develop a multi-year roadmap to define the evolution of the SHIN-NY.

Focused on increasing adoption, data contribution, and usage of important value-based care services, the <a href="SHIN-NY 2020">SHIN-NY 2020</a>
<a href="Roadmap">Roadmap</a>
sets ambitious goals and employs a variety of tools, including new performance-based contracting, policy changes, and collective advocacy to continue to move our state's HIE forward. We have already started working towards achieving the goals laid out in the Roadmap and we will continue to do so in the coming years.

This year, we also worked to <u>modernize consent policies</u> in addition to cybersecurity policies, which help facilitate theuse of the SHIN-NY. We <u>elected two new board members</u> and <u>honored several outgoing board members and two industry pioneers</u> for their work to advance healthcare through technology. We continued our <u>DEIP program</u> to encourage HIE adoption and our Healthcare Advisory Professional Services (HAPS) team continued its work to <u>assist healthcare providers in adopting and effectively using electronic health records</u>. This work supports the flow of clinical information, improving connectivity and helping more people, providers, and health plans!

Our Qualified Entity (QE) partners continued their community outreach and efforts to educate patients and providers on the benefits of HIE. A new study was released showcasing the effectiveness of HIE and efforts were made to improve data quality. Additionally, the New York Digital Health Innovation Lab (formerly the Digital Health Accelerator) continued its work to help foster health technology innovation.

We are thankful for all for the work that you, our stakeholders, partners, community members, and friends, have done to move healthcare forward in New York State and for your support of our organization.

Looking ahead to 2018, we're excited to continue working together to support value-based care, enable digital health advancement and innovation, and drive performance improvement consistent with our mission, ultimately helping providers and plans keep communities healthier. Listening will be constant—the collection of customer and stakeholder feedback and input will be ongoing and vital as we work together to advance the SHIN-NY to transform healthcare for all New Yorkers.

#### Happy holidays!

I look forward to continuing our work in the new year.

Take care,

Valerie Grey
Executive Director, NYeC

### **NYeC MIPS Reporting and Support Services Now Open** for Business

NYeC's comprehensive, CMS-Certified 2017 Merit-based **Incentive Payment System (MIPS) Reporting and Support Services** are open for registration! We offer full-service reporting and support services that enable MIPS eligible clinicians to elect the performance categories they want to report and at what pace. Service offerings include guidance to select measures, data collection tools, training, monthly webinars, support calls, and data integration from your EHR or claims data directly to a QCDR.

Register with NYeC today: <a href="https://www.nyehealth.org/">https://www.nyehealth.org/</a> services/mips-quality-reporting/reporting-with-nyec/

LEARN MORE

### Join Our Team!

Healthcare is currently undergoing an unprecedented transformation through a digital health revolution—do you want to be at the center of it in New York State?

We currently have the following opportunities available:

#### Positions based out of our Albany office

- Program Coordinator, EP2
- Program Specialist

Positions based out of our New York City office

Program Coordinator

Opportunities Available in either **Albany or New York City** 

- Chief Information Security Officer, **Statewide Health Information Network for NY**
- Program Implementation Manager

Albany New York City

Project Manager

Albany | New York City

NYeC is an equal opportunity employer.

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### **Providers Caring for an Aging Population Need Widespread HIE Use**

Family medicine physician and former member of NYeC's Board of Directors, Eugene Heslin, MD recently spoke to EHRIntelligence.com about the importance of the Statewide Health Information Network for New York (SHIN-NY) and HIE development to support patient care in a medical field flooded with data. HIE use enables the level of provider communication necessary to support complex and chronic disease management for aging baby boomers.

A firm believer in the importance of encouraging all hospitals across New York to participate in the SHIN-NY, Dr. Heslin was recently recognized by NYeC for his commitment to advocating for the statewide HIE network. Advocacy is one of the strategic mainstays of the SHIN-NY 2020 Roadmap, which outlines the network's plans to evolve in the coming years to support value-based care. Dr. Heslin said the aging baby boomer population presents a compelling use case for encouraging healthcare consumers to opt-in to the SHIN-NY.

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(Source: EHR Intelligence.com)

### **Get Social**









# HealthlinkNY Introduces Workplace Wellness Mental Health Toolkit



The HealthlinkNY Community Network and its collaborative partners, Chenango Health Network, Human Services Coalition, and Rural Health Network of South Central New York, Inc., have produced a Workplace Wellness Mental Health Toolkit to help employers make supporting employee mental health a workplace priority. To date, more than 20 employers throughout the Hudson Valley and Southern Tier are piloting the program.

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(Source: HealthlinkNY)

### **Get Social**









## **Rochester RHIO 2017 Annual Report**



The 2017 Annual Report recently published by the Rochester RHIO reports on use of the QE's services in the past year. An increasing number of providers are adding new types and volume of data, creating a more complete and valuable patient-centric record.

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(Source: Rochester RHIO)

# **HealtheConnections Serves It Up** in 2017



HealtheConnections began 2017 on a high note with incredible momentum from the previous year. However, the HealtheConnections team and its marketing firm, MPW Marketing, knew more could be done. With a well thought-out strategy, the company embarked on a mission to reach providers as its primary objective and, along the way, educate patients and medical professionals alike on the benefits of the HIE.

#### **LEARN MORE**

(Source: HealtheConnections)

# **Capturing the Patient Voice** with **NEJM Catalyst**

Incorporating the patient voice into healthcare delivery has proved challenging. *NEJM Catalyst* convened an in-person roundtable among clinicians, researchers, and patient advocates to address issues in depth. The roundtable and an accompanying survey point the way toward a framework for defining the patient voice and integrating it into care delivery.

### **LEARN MORE**

(Source: NEJM Catalyst)

### **Get Social**









# **New Telemedicine Deal in New York City**



A recent *MedCity News* article reports on the deal Walgreens embarked on with NewYork-Presbyterian to provide non-emergency telemedicine services at drugstore retailer Duane Reade stores around New York City starting with a branch on Wall Street with plans to roll out to other branches in Manhattan, Brooklyn, and Queens. NewYork-Presbyterian and Walgreens are providing the telemedicine services as part of the NYP OnDemand suite of digital health services.

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(Source: MedCity News)

### **NYeC Healthcare Advisory Professional Services**

# **Advanced Primary Care** (APC) Program

Healthcare is shifting from fee-for-service to value-based care, placing greater emphasis on patient-centered care. Is your practice prepared?

NYeC's <u>free Advanced Primary Care (APC) practice</u> <u>transformation services</u> help small and medium primary care practices deliver high-quality coordinated care, earn payment incentives, and prepare to thrive under value-based payment arrangements.

If you are interested in the APC program or for more information, please contact us at <a href="mailto:APC@nyehealth.org">APC@nyehealth.org</a>.

# Behavioral Health Information Technology (BHIT) Program Update: Feedback Requested

Through the **BHIT Program**, NYeC is working with designated provider agencies in the adoption, implementation, and upgrade of certified Electronic Health Record and Electronic Billing Software to successfully document and bill for their Adult BH-HCBS services to Medicaid Managed Care. We recently created a survey for participating provider organizations to gauge the vendor training experience of and offer a chance to provide feedback on trainings. This survey will not impact funding and is just being used as a means for collecting data.

**TAKE THE SURVEY** 

### **MIPS Updates**

# NYeC Hosting QPP / MIPS Quality Reporting Informational Webinars

The QPP program is comprehensive and has many new requirements to be able to report successfully. We offer webinars focused on specific topics or components of the program. **Register today!** 

# <u>Calculating your MIPS Score & Understanding</u> What It Means

Wednesday, January 10 | 12:00-1:00 PM EST

Learn more about reporting with the below informational webinars. Register to access the recordings.

- Is MIPS still a mystery to you? NYeC can help!
- How to Report ACI Category for MIPS Previously MU
- MIPS Reporting as a Specialist

For more information, visit www.nyehealth.org/qpp.

## New York State Practice Transformation Network (NYSPTN) Update

NYSPTN is actively working to ensure all eligible TCPI clinicians avoid a negative payment adjustment on Medicare Part B billing in 2019 by taking action and reporting to CMS under the Quality Payment Program (QPP).

NYeC offers comprehensive, CMS-certified Merit-based Incentive Payment System (MIPS) Reporting and Support Services that make it simple to attest. Eligible clinicians enrolled in NYSPTN will receive a discount on reporting fees.

Contact <a href="mailto:qppsupport@nyehealth.org">qppsupport@nyehealth.org</a> to learn more.

# Partner Events and Opportunties



January 10 | San Francisco



March 5-8 | Las Vegas

### **WinterTech**

Health 2.0's WinterTech is back for its 4th annual conference in conjunction with JP Morgan Week in San Francisco on January 10. Join over 500 health tech decision makers including health providers, health tech investors, entrepreneurs, policy makers, and start-ups for a day of in-depth discussions on the invest trends that will impact the new technology healthcare landscape in 2018, and live product demos.

Plus, start-ups can strengthen their networking opportunities by attending the exclusive <u>Investor</u> <u>Breakfast</u> —an opportunity for start-ups to discuss business models, examine trends, and explore portfolios with the industry's top investors before the conference kickoff. <u>Click here to apply</u>.

NYeC Community: Get 10% off with code WTNYEC.

**LEARN MORE AND REGISTER** 

### HIMSS<sub>18</sub>

The HIMSS Annual Conference & Exhibition brings together 40,000+ health IT professionals, clinicians, executives and vendors from around the world. Exceptional education, world-class speakers, cuttingedge health IT products and powerful networking are hallmarks of this industry-leading conference.

HIMSS VentureConnect will be held March 7 in Las Vegas. It will convene the biggest and most active investors in health tech to discuss the latest market trends and hear directly from the start-ups creating the biggest waves in the industry. This one-day program will feature investor panels and a rapid-fire pitch competition for vetted health tech companies and an exclusive investor breakfast and evening networking event.

**Looking for Funding?** Apply by 1/11/18 for the <u>HIMSS</u>

<u>VentureConnect Series A Pitch Competition</u> and compete to be recognized as the most fundable startup from venture capitalists and corporate investors at HIMSS18.

**LEARN MORE AND REGISTER**